

JIHAD BUKHARI

Information Systems Graduate | Web Development & Digital Operations

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PROFILE

Recent Information Systems graduate (Umm Al-Qura University, 2025) with hands-on experience in front-end web development, digital operations, and project coordination. Proven ability to support large-scale, high-stakes operations — including the Hajj season and the Saudi Formula 1 Grand Prix — through analytical reporting, monitoring dashboards, and cross-team coordination. Combines technical skills in HTML, CSS, JavaScript, and UI/UX design (Figma) with strong communication and problem-solving abilities. Motivated to grow a career in Information Technology, with a focus on software development, digital transformation, and technical support.

EDUCATION

Bachelor's Degree in Information Systems — College of Computer and Information Systems, Umm Al-Qura University (2025)

WORK EXPERIENCE & VOLUNTEERING

Operations Monitoring & Control Consultant (Seasonal) Hajj Season 2026
Bushra Hospitality Company

- Prepared analytical reports and operational dashboards to track service performance in real time.
- Monitored field operations, arrivals, and departures across high-traffic periods.
- Tracked and resolved operational incidents, contributing to measurable improvements in service quality.
- Built internal HTML-based monitoring tools to streamline data tracking for the operations team.

Business Development Officer (Volunteer) Jun – Dec 2025
Rihal Association

- Supported the design and rollout of new initiatives and operational plans.
- Analyzed partnership opportunities and coordinated agreements with external stakeholders.
- Authored reports that informed process and governance improvements across the association.

Software Systems Programming Intern Jun – Aug 2024
Aoun Charity Association

- Developed responsive web interfaces using HTML, CSS, and JavaScript.
- Improved website performance and overall user experience through iterative front-end fixes.

Volunteer, Saudi Arabian Grand Prix (Formula 1) 2023 – 2025

- Provided on-track race monitoring and safety support across multiple race seasons.
- Coordinated closely with race officials and marshal teams to ensure safe, smooth operations.

ACADEMIC PROJECT

Golden Child — Graduation Project
Role: Project Leader | Technologies: Flutter, SQLite, Figma

- Led development of an interactive educational app that builds discipline and responsibility in children through daily tasks and a reward system.
- Enabled parents to track children's progress and customize tasks in real time.
- Designed an engaging, intuitive UI that increased user interaction and supported the app's educational goals.

SKILLS & COURSES

Skills

- Project Management & Systems Analysis
- Front-End Development (HTML, CSS, JavaScript)
- UI/UX Design (Figma)
- Microsoft Excel & Data Analysis
- Cross-Functional Team Coordination
- Digital Marketing & Social Media Management
- Content Creation & Caption Writing
- Problem-Solving | Canva

Courses & Certificates

- Introduction to User Experience Design
- Fundamentals of Event Management
- Conversational Skills in English
- Project Management Essentials
- AI Prompting Essentials
- Business Management Essentials
- Introduction to Figma
- Misinformation and Disinformation Training